



Dear Member,

It is important to note that **claims for Missouri Educators United Health Plan (MEUHP) members who have Aetna as the preferred provider network should not be mailed to Aetna directly.**

Your provider can verify your benefits by:

- Calling **877-214-2109 (option 2 and then option 2)**
- Visiting www.lucenthealth.com/naa

If your provider continues to experience issues, please instruct them to contact Lucent Health at 877-214-2109.

Since the plan is being administered by Lucent Health and not Aetna directly, any claims mailed to an incorrect address will result in claims being rejected or denied by the network. Providers must file claims to the address listed on the member's ID card (also listed below).

Medical Claims for all members covered on the MEUHP plan should be sent to:

Health2Business
P.O. Box 21599
Eagan, MN 55121
Payer ID: 55213

If your provider is experiencing any difficulty in obtaining verification of your claims and coverage, please verify that their records reflect the correct mailing address (above) and phone number (**877-214-2109**) in order to expedite claims processing.

Sincerely,
Lucent Health